

# Education Safeguarding Contacts Bristol 2025-26

If you have concerns about a child/young person in Bristol

If a child is at immediate risk call the POLICE	<b>POLICE 999</b>	
To make a referral, i.e. a child is likely to suffer or is suffering significant harm, call children's social care.	<b>FIRST RESPONSE - 0117 9036444</b>	
Out of Hours Referrals	<b>EMERGENCY DUTY TEAM-01454 615 165</b>	
Mental Health Crisis (24 hours, 7 days a week) To raise concerns and ask for advice about radicalisation (also contact First Response).	<b>Bristol Mental Health - 0300 555 0334</b>	
To raise concerns and ask for advice about radicalisation (also contact First Response).	<b>PREVENTDUTY - 01278 647466</b> <a href="mailto:PreventSW@avonandsomerset.police.uk">PreventSW@avonandsomerset.police.uk</a>	
To liaise with the specialist Safeguarding Police unit	<b>Lighthouse Safeguarding Unit</b> (Avon and Somerset police) 01278 649228 <a href="mailto:LighthouseBristol@avonandsomerset.police.uk">LighthouseBristol@avonandsomerset.police.uk</a>	
For advice and guidance about whether to make a referral	<b>Family Help</b>	
<b>South</b> 0117 9037770	<b>East Central</b> 0117 3576460	<b>North</b> 0117 3521499

If you have concerns about a professional working with a child...

To raise concerns and ask for guidance in relation to the conduct of someone who works with children	<b><u><a href="#">Local Authority Designated Officer - (LADO)</a></u></b> T: 0117 9037795 <a href="#">KBSP LADO notification form</a>
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For information, advice and guidance in relation to safeguarding policy and procedures.

<b><u><a href="#">Safeguarding in Education Team</a></u></b>		
T: 01179222532 E: <a href="mailto:Safeguardingineducationteam@bristol.gov.uk">Safeguardingineducationteam@bristol.gov.uk</a>		
<b>South Advisor</b> Helen Macdonald <a href="mailto:helen.macdonald@bristol.gov.uk">helen.macdonald@bristol.gov.uk</a> k 01179222533	<b>East Central Advisor</b> Vacant <a href="mailto:Safeguardingineducationteam@bristol.gov.uk">Safeguardingineducationteam@bristol.gov.uk</a> k 01179222532	<b>North Advisor</b> Elisabeth Clark <a href="mailto:elisabeth.clark@bristol.gov.uk">elisabeth.clark@bristol.gov.uk</a> 01179222534
Child sexual exploitation	<b>Operation Topaz (Avon and Somerset Police)</b> <a href="https://www.avonandsomerset.police.uk/forms/vul">https://www.avonandsomerset.police.uk/forms/vul</a>	

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<b>Safer Connections</b>		
<p>Urgent Referrals and Threshold Advice: For all urgent referrals, requests for service (<b>including Weapons and Drugs in Schools</b>), and threshold advice, contact First Response: T: 0117 903 6444</p> <p>Partnership Support: To request non-urgent, non-case specific support from the Partnership Team (such as consultations, training, or coordination around emerging concerns) E: <a href="mailto:saferconnections@bristol.gov.uk">saferconnections@bristol.gov.uk</a></p>		
Report a Child Missing from Education	<p><b>Bristol City Council – Education Welfare</b> <a href="https://www.bristol.gov.uk/schools-learning-early-years/children-missing-education-cme">https://www.bristol.gov.uk/schools-learning-early-years/children-missing-education-cme</a> <b>Forced Marriage Unit</b> T: (0)2070080151 E: <a href="mailto:fmua@fco.gov.uk">fmua@fco.gov.uk</a></p>	
Children affected by Forced Marriage	<p><b>Professional Online Safeguarding Helpline</b> T: 0344 381 4772 E: <a href="mailto:helpline@saferinternet.org.uk">helpline@saferinternet.org.uk</a></p>	
Online Safety Advice	<p><b>Child Exploitation and Online Protection command</b> <a href="https://www.ceop.police.uk/ceop-reporting/">https://www.ceop.police.uk/ceop-reporting/</a></p>	
Reporting online abuse and grooming	<p><b>NSPCC FGM Helpline</b> T: 0800 028 3550 E: <a href="mailto:fgmhelp@nspcc.org.uk">fgmhelp@nspcc.org.uk</a></p>	
FGM advice	<p><b>Directorate of local and national services</b> <a href="https://www.bristol.gov.uk/crime-emergencies/abuse-violence">https://www.bristol.gov.uk/crime-emergencies/abuse-violence</a></p>	
Domestic Abuse support (Bristol)	<p><a href="https://www.bristol.gov.uk/crime-emergencies/abuse-violence">https://www.bristol.gov.uk/crime-emergencies/abuse-violence</a></p>	
Young Carers – advice and support.	<p><b>Carers Support Centre</b> T: 0117 958 9980 W: <a href="https://www.carerssupportcentre.org.uk/young-carers/contact-young-carers/">https://www.carerssupportcentre.org.uk/young-carers/contact-young-carers/</a></p>	
Whistleblowing professional policy	<p><b>NSPCC whistleblowing hotline</b> T: 0800 028 0285 E: <a href="mailto:help@nspcc.org.uk">help@nspcc.org.uk</a></p>	
<b><u><a href="#">Child and Adolescent Mental health (CAMHS)</a></u></b>		
<b>Primary Mental Health Specialists (advice) Child and Adolescent Mental Health</b>		
<b>South</b> 0117 3408121	<b>East Central</b> 0117 3408600	<b>North</b> 0117 3546800
<b>Avon and Wiltshire Mental Health Partnership NHS Trust 24/7 crisis line: 0800 953 1919</b>		
Advice around harmful sexualised behaviour.	<p><b>Be Safe</b> 0117 3408700 W: <a href="https://www.awp.nhs.uk/camhs/camhs-services/HSB-services/be-safe">https://www.awp.nhs.uk/camhs/camhs-services/HSB-services/be-safe</a></p>	
	<p><b>Brook Traffic Light Tool</b> <a href="#">CPD: Brook Sexual Behaviours Traffic Light Tool (RSE) Course</a></p>	